

**MADISON COUNTY ROAD DEPARTMENT
SERVICE CALL SCHEDULE
APRIL 2020**

Madison County Road Department

Reporting Dates 04/01/20 through 04/30/20

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
24032	04/03/17 04/10/20	Request Schedule Closed	Durations 1,103.0 S-to-C 1,090.0 O-to-C	Culvert Repair Medium Priority Culvert has caved in	Brown, Shirley Road Maintenance Walker, Susan Lake Crest PI	Lake Crest PI District 3
24035	04/03/17 04/10/20	Request Schedule Closed	Durations 1,103.0 S-to-C 1,090.0 O-to-C	Culvert Repair Medium Priority Requesting to have road culvert check for erosion and repair	Brown, Shirley Road Maintenance Youngblood, Troy Lake Crest PI	Lake Crest PI District 3
25306	11/17/17 04/13/20	Request Schedule Closed	Durations 878.0 S-to-C 862.0 O-to-C	Culvert Repair Medium Priority Culvert needs to be repaired 2 cross drains marks with cones where eroding the road	Brown, Shirley Road Maintenance Pope Cedar Hill Rd	Cedar Hill Rd District 3
25846	03/23/18 04/14/20	Request Schedule Closed	Durations 753.0 S-to-C 736.0 O-to-C	Road Condition Medium Priority She said guard rails are needed near the ditch on the right side of the road where we are installing the culvert, going toward 463	Brown, Shirley Road Maintenance Reeves, Stephanie N. Livingston Rd	North Livingston Rd District 3
25853	03/23/18 04/13/20	Request Schedule Closed	Durations 752.0 S-to-C 736.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance Jones Harris Rd	Harris Rd District 4
27444	12/07/18 04/16/20	Request Schedule Closed	Durations 496.0 S-to-C 477.0 O-to-C	Culvert Installation Medium Priority Needs 30 ft culvert installed. Has it staked and will post address.	Brown, Shirley Road Maintenance Watson, Paul Lake Cavalier Rd	Lake Cavalier Rd District 3
27511	12/27/18 04/27/20	Request Schedule Closed	Durations 487.0 S-to-C 457.0 O-to-C	Culvert Installation Medium Priority Need new culvert installed	Brown, Shirley Road Maintenance Robinson, Chris Ben Lockett Rd	Ben Lockett Rd District 5

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27773	02/13/19 04/13/20	Request Schedule Closed	Durations 425.0 S-to-C 409.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Jerome, David Old Yazoo City Rd	Old Yazoo City Rd District 4
376 & 466 Old Yazoo City Rd need culvert replaced							
27774	02/13/19 04/13/20	Request Schedule Closed	Durations 425.0 S-to-C 409.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Hart, Cory 1494 Livingston Vernon Rd	Livingston Vernon Rd District 4
Need culvert installed; already staked, Cutomer will install temporary culvert and call when ready for permanent installation.							
28036	03/27/19 04/10/20	Request Schedule Closed	Durations 380.0 S-to-C 367.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Vance, Derrick Stillhouse Creek Dr	Stillhouse Creek Dr District 3
Culvert that's at the entrance of Stillhouse Creek is collasping on Stillhouse Creek Dr							
28066	04/01/19 04/20/20	Request Schedule Closed	Durations 385.0 S-to-C 362.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Nelson, Velma Center St	Center St District 3
Water settles in her driveway from water washing from houses above her house. She thinks she needs a culvert and the addresses past							
28096	04/04/19 04/06/20	Request Schedule Closed	Durations 368.0 S-to-C 359.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	B, Balley 4966 Hwy 16 E	Hwy 16 E District 5
Need culvert replaced							
28098	04/05/19 04/10/20	Request Schedule Closed	Durations 371.0 S-to-C 358.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Johnson, Mitchell Distribution Drive	Distribution Dr District 3
Needs culvert replaced at driveway per Vidal. Culvert is broken.							
28234	04/23/19 04/14/20	Request Schedule Closed	Durations 357.0 S-to-C 340.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Smothers, Andrea Lubertha Rd	Lubertha Rd District 3
Driveway damaged near hydrant, said the dirt/gravel has washed away							

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28249	04/24/19 04/24/20	Request Schedule Closed	Durations 366.0 S-to-C 339.0 O-to-C	Culvert Repair Medium Priority Need culvert replaced	Brown, Shirley Road Maintenance	Harris, Tena B Lovelace Ln Lovelace Lane District 5
28266	04/26/19 04/14/20	Request Schedule Closed	Durations 354.0 S-to-C 337.0 O-to-C	Culvert Repair Medium Priority Water from neighbors' yard cause wash out on right side of his driveway after the hard rains we had. He wants someone to call him b	Brown, Shirley Road Maintenance	Mandel, Dave Beaufort Circle Beaufort Cir District 4
28278	04/29/19 04/20/20	Request Schedule Closed	Durations 357.0 S-to-C 334.0 O-to-C	Culvert Repair Medium Priority Culvert is stopped up and has collapsed, and washed out into big holes	Brown, Shirley Road Maintenance	Abernathy, Summer Abernathy Rd Abernathy Rd District 4
28294	04/29/19 04/20/20	Request Schedule Closed	Durations 357.0 S-to-C 334.0 O-to-C	Culvert Repair Medium Priority Just purchase this property, and culvert is in bad condition	Brown, Shirley Road Maintenance	Powell, Dane Stokes Rd Stokes Rd District 3
28401	05/08/19 04/24/20	Request Schedule Closed	Durations 352.0 S-to-C 325.0 O-to-C	Culvert Repair Medium Priority Culvert that is on the corner has broken off	Brown, Shirley Road Maintenance	Rayner, JoAnna Hidden Crest Hidden Crest District 1
28405	05/09/19 04/29/20	Request Schedule Closed	Durations 356.0 S-to-C 324.0 O-to-C	Culvert Repair Medium Priority Culvert washed out across the road	Brown, Shirley Road Maintenance	Shockley, Bill Endris Rd Endris Rd District 4
28501	05/20/19 04/30/20	Request Schedule Closed	Durations 346.0 S-to-C 313.0 O-to-C	Culvert Repair Medium Priority Culvert has caved in, also needs gravel on the top and bottom	Brown, Shirley Road Maintenance	Easterling, Woody Harbor Rd Harbor Rd District 1

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28526	05/22/19 04/23/20	Request Schedule Closed	Durations 337.0 S-to-C 311.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Branson, Richard Cobbville Dr	Cobbville Dr District 5
Needs rip rap where gravel washed away							
28547	05/24/19 04/16/20	Request Schedule Closed	Durations 328.0 S-to-C 309.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Brown, Avin McHarris Road	Mcharris Rd District 3
Culverts at bridge are too small and the last time it rained the water almost got into his house							
28607	05/30/19 04/29/20	Request Schedule Closed	Durations 335.0 S-to-C 303.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Donalson, Lee Rouser Rd	Rouser Rd District 3
Needs culvert replaced; it is metal and worn out							
28733	06/17/19 04/24/20	Request Schedule Closed	Durations 312.0 S-to-C 285.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Phillips, Leon 149 Lottville Rd	Lottville Rd District 5
Need culvert repaired							
28755	06/19/19 04/10/20	Request Schedule Closed	Durations 296.0 S-to-C 283.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Penn, Kent Old Yazoo City Rd	Old Yazoo City Rd District 4
Need culvert replaced, needs to be bigger, has a hole in it. He also needs gravel on it.							
28794	06/25/19 04/06/20	Request Schedule Closed	Durations 286.0 S-to-C 277.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Howard, Collie Truitt Rd	Truitt Rd District 5
Culvert is messed up due to the motorgrader							
28863	07/02/19 04/09/20	Request Schedule Closed	Durations 282.0 S-to-C 270.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Bradley, Joyce Brown Drive	Laura Dr District 4
End of road needs repair at the culvert...gravel							

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28867	07/02/19 04/09/20	Request Schedule Closed	Durations 282.0 S-to-C 270.0 O-to-C	Culvert Repair Medium Priority Needs longer culvert	Brown, Shirley Road Maintenance	Wilder, DeAngelo Laura Drive Laura Dr District 4
28872	07/02/19 04/15/20	Request Schedule Closed	Durations 288.0 S-to-C 270.0 O-to-C	Culvert Repair Medium Priority Need culvert replaced	Brown, Shirley Road Maintenance	Robinson, Mark 267 Abernathy Rd Abernathy Rd District 4
28910	07/10/19 04/16/20	Request Schedule Closed	Durations 281.0 S-to-C 262.0 O-to-C	Culvert Repair Medium Priority Need culvert repaired	Brown, Shirley Road Maintenance	Curry, Claude 864 Sharon Rd Sharon Rd District 5
28914	07/11/19 04/17/20	Request Schedule Closed	Durations 281.0 S-to-C 261.0 O-to-C	Culvert Repair Medium Priority Need culvert unstopped	Brown, Shirley Road Maintenance	Bailey, Jeff 470 Ratliff Ferry Rd Ratliff Ferry Rd District 5
28922	07/11/19 04/27/20	Request Schedule Closed	Durations 291.0 S-to-C 261.0 O-to-C	Culvert Repair Medium Priority Need cross drain replaced	Brown, Shirley Road Maintenance	Miller, Levi 131 Harris Rd Harris Rd District 4
29132	08/13/19 04/13/20	Request Schedule Closed	Durations 244.0 S-to-C 228.0 O-to-C	Dig Out Medium Priority Broken asphalt has formed into huge hole	Brown, Shirley Road Maintenance	Conner, HOA Hemlock Ln Hemlock Ln District 3
29137	08/14/19 04/06/20	Request Schedule Closed	Durations 236.0 S-to-C 227.0 O-to-C	Culvert Repair Medium Priority Need to check culvert for washing	Brown, Shirley Road Maintenance	Spires, Cordell Kearney Park Rd Kearney Park Rd District 4

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29205	08/27/19 04/10/20	Request Schedule Closed	Durations 227.0 S-to-C 214.0 O-to-C	Culvert Installation Medium Priority need culvert installed	Brown, Shirley Road Maintenance	Lyndsey, Sheryl 1605 old hwy 51 Old Hwy 51
29264	09/05/19 04/16/20	Request Schedule Closed	Durations 224.0 S-to-C 205.0 O-to-C	Culvert Repair Medium Priority Need culvert repaired	Brown, Shirley Road Maintenance	Roberts, Georgia 3972 Hwy 43 N Hwy 43 N
29268	09/06/19 04/07/20	Request Schedule Closed	Durations 214.0 S-to-C 204.0 O-to-C	Culvert Repair Medium Priority Both of the culverts are close to Renfroe Rd. Mark with rebar post with orange flagging one on Sharon and one Renfroe Rd.	Brown, Shirley Road Maintenance	Carter, Bart Sharon Rd Renfroe Rd District 5
29317	09/16/19 04/24/20	Request Schedule Closed	Durations 221.0 S-to-C 194.0 O-to-C	Dig Out Medium Priority Asphalt has broken up in front of this address, and has formed into a pot hole	Brown, Shirley Road Maintenance	Burnham, Craig Carriage Ln Carriage Ln District 2
29324	09/17/19 04/21/20	Request Schedule Closed	Durations 217.0 S-to-C 193.0 O-to-C	Culvert Repair Medium Priority Driveway in between these two addresses are washing out	Brown, Shirley Road Maintenance	Hodge, Wendell Abernathy Rd Abernathy Rd District 4
29331	09/18/19 04/14/20	Request Schedule Closed	Durations 209.0 S-to-C 192.0 O-to-C	Culvert Installation Medium Priority Needs culvert installed	Brown, Shirley Road Maintenance	Rice, Amanda Livingston Vernon Road Livingston Vernon Rd District 4
29342	09/20/19 04/17/20	Request Schedule Closed	Durations 210.0 S-to-C 190.0 O-to-C	Culvert Installation Medium Priority Needs culvert installation.	Brown, Shirley Road Maintenance	Ware, Cobb Highland Meadow Rd Highlands Meadow Rd District 3

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29354	09/23/19 04/22/20	Request Schedule Closed	Durations 212.0 S-to-C 187.0 O-to-C	Culvert Repair Medium Priority Brown, Shirley Road Maintenance	Prechtl, Kenny Sutherland Rd	Sutherland Rd District 5
Culvert needs replaced, has big hole in it						
29377	09/26/19 04/22/20	Request Schedule Closed	Durations 209.0 S-to-C 184.0 O-to-C	Culvert Repair Medium Priority Brown, Shirley Road Maintenance	Osborne, Mike Holmes Hollow Ln	Holmes Hollow Ln District 5
Culvert, gravel has washed out						
29390	09/27/19 04/13/20	Request Schedule Closed	Durations 199.0 S-to-C 183.0 O-to-C	Culvert Installation Medium Priority Brown, Shirley Road Maintenance	Lloyd, Robert Virililia Rd	Virililia Rd District 4
Need culvert installed, will staked off. Need 30ft						
29399	09/30/19 04/10/20	Request Schedule Closed	Durations 193.0 S-to-C 180.0 O-to-C	Culvert Repair Medium Priority Brown, Shirley Road Maintenance	Stewart, Kelvin Sharon Rd	Sharon Rd District 5
Culvert has collapsed, causing water not to flow through						
29418	10/02/19 04/09/20	Request Schedule Closed	Durations 190.0 S-to-C 178.0 O-to-C	Culvert Repair Medium Priority Brown, Shirley Road Maintenance	Bailey, Connie Way Rd	Way Rd District 5
Needs culvert replaced - bent on one end						
29438	10/07/19 04/30/20	Request Schedule Closed	Durations 206.0 S-to-C 173.0 O-to-C	Culvert Installation Medium Priority Brown, Shirley Road Maintenance	Dawson, Robert Hwy 16 E	Hwy 16 E
Need culvert installed on new property						
29442	10/07/19 04/20/20	Request Schedule Closed	Durations 196.0 S-to-C 173.0 O-to-C	Culvert Repair Medium Priority Brown, Shirley Road Maintenance	Williams, Ora Sharon Rd	Sharon Rd District 5
Culvert and gravel has washed away, and also at corner of Sharon Rd, and Robinson Rd						

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29482	10/11/19 04/10/20	Request Schedule Closed	Durations 182.0 S-to-C 169.0 O-to-C	Dig Out Medium Priority Need road repaired	Brown, Shirley Road Maintenance	Sisk, Robert 232 Sumerall Rd Trace Harbor Rd District 1
29519	10/17/19 04/21/20	Request Schedule Closed	Durations 187.0 S-to-C 163.0 O-to-C	Culvert Repair Medium Priority Needs culvert replaced	Brown, Shirley Road Maintenance	Bramley, Scott Spring Road Spring Rd District 3
29526	10/18/19 04/24/20	Request Schedule Closed	Durations 189.0 S-to-C 162.0 O-to-C	Culvert Repair Medium Priority Culvert busted under concrete	Brown, Shirley Road Maintenance	Perry, Verna Lake Castle Rd Lake Castle Rd District 1
29529	10/18/19 04/13/20	Request Schedule Closed	Durations 178.0 S-to-C 162.0 O-to-C	Culvert Installation Medium Priority Need culvert installed on new property	Brown, Shirley Road Maintenance	Hart, Corey Livingston Vernon Rd Livingston Vernon Rd District 4
29535	10/21/19 04/28/20	Request Schedule Closed	Durations 190.0 S-to-C 159.0 O-to-C	Culvert Repair Medium Priority Culvert washed out under the road close to this address	Brown, Shirley Road Maintenance	Pace, Ben Cherry Hill Dr Cherry Hill Dr District 3
29536	10/21/19 04/14/20	Request Schedule Closed	Durations 176.0 S-to-C 159.0 O-to-C	Culvert Repair Medium Priority Requesting that old culvert be taken up off property, stated that it's old and don't need it there	Brown, Shirley Road Maintenance	Whittington, Steve Purvis Rd Purvis Rd District 4
29577	10/28/19 04/23/20	Request Schedule Closed	Durations 178.0 S-to-C 152.0 O-to-C	Culvert Repair Medium Priority Culvert is washing out	Brown, Shirley Road Maintenance	Miggins, Kembra Hwy 16 E Hwy 16 E

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29586	10/30/19 04/24/20	Request Schedule Closed	Durations 177.0 S-to-C 150.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	McDonald, Johnny McDonald Rd	McDonald Rd District 3
Need culvert under the road to stop the ditches from flooding the road							
29598	11/01/19 04/16/20	Request Schedule Closed	Durations 167.0 S-to-C 148.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Horsman, Joe Chapel Hill Rd	Chapel Hill Rd District 3
Culvert is washing out							
29606	11/04/19 04/17/20	Request Schedule Closed	Durations 165.0 S-to-C 145.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	McMurtry, Debra 1491 Sulphur Springs Rd	Sulphur Springs Rd District 5
Requesting to have a culvert installed							
29612	11/04/19 04/24/20	Request Schedule Closed	Durations 172.0 S-to-C 145.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Stewart, Billy Katherine Dr	Katherine Dr District 3
Culvert collapsed							
29697	11/15/19 04/20/20	Request Schedule Closed	Durations 157.0 S-to-C 134.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Hodge, Wendell Abernathy Rd	Abernathy Rd District 4
Needs culvert between 459 and 499. Said it is marked							
29701	11/18/19 04/27/20	Request Schedule Closed	Durations 161.0 S-to-C 131.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Coon, Mark Spring Creek Cv	Spring Creek Cv District 3
Need culvert repaired							
29726	11/20/19 04/29/20	Request Schedule Closed	Durations 161.0 S-to-C 129.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Heath, Andy Gus Green Rd	Gus Green Rd District 3
Culvert has caved all the way in, can't get onto property.							

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29743	11/25/19 04/24/20	Request Schedule Closed	Durations 151.0 S-to-C 124.0 O-to-C	Culvert Installation Medium Priority Need 2 culverts installed	Brown, Shirley Road Maintenance Mcduffy, Earl 504 Smith Carr Rd	Smith Carr Rd District 4
29780	12/05/19 04/06/20	Request Schedule Closed	Durations 123.0 S-to-C 114.0 O-to-C	Culvert Installation Medium Priority Need culvert replaced	Brown, Shirley Road Maintenance Johnson, Mary 166 Brown Rd E	Brown Rd E
29790	12/06/19 04/13/20	Request Schedule Closed	Durations 129.0 S-to-C 113.0 O-to-C	Culvert Installation Medium Priority Need culvert installed, has an old one and it's causing flooding	Brown, Shirley Road Maintenance Smith, Vernon Way Rd	Way Rd District 5
29795	12/09/19 04/20/20	Request Schedule Closed	Durations 133.0 S-to-C 110.0 O-to-C	Culvert Installation Medium Priority Needs culvert installation	Brown, Shirley Road Maintenance Morton, Rickey Quail Road	Quail Rd District 5
29806	12/11/19 04/20/20	Request Schedule Closed	Durations 131.0 S-to-C 108.0 O-to-C	Culvert Installation Medium Priority Needs culvert installed on new property, one was there when he bought property but it's old and causing flooding	Brown, Shirley Road Maintenance Fagan, Chris Dampeer Rd	Dampeer Rd District 5
29809	12/12/19 04/24/20	Request Schedule Closed	Durations 134.0 S-to-C 107.0 O-to-C	Culvert Repair Medium Priority Culvert under road in front of his address is collapsing	Brown, Shirley Road Maintenance Rogers, Ron Lake Crest Place	Lake Crest Pl District 3
29812	12/12/19 04/23/20	Request Schedule Closed	Durations 133.0 S-to-C 107.0 O-to-C	Culvert Repair Medium Priority Needs culvert replaced; we came out today to clean out his culvert but it was collapsed and needs to be replaced; he said a road work	Brown, Shirley Road Maintenance Hamblin, Ollie Lone Pine Road	Lone Pine Rd District 5

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29813	12/13/19 04/13/20	Request Schedule Closed	Durations 122.0 S-to-C 106.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Banks, Cleo McDonald Rd Mcdonald Rd District 3
29815	12/16/19 04/17/20	Request Schedule Closed	Durations 123.0 S-to-C 103.0 O-to-C	Culvert Installation Medium Priority Needs culvert installed; wants a long culvert. He will buy the extra culvert.	Brown, Shirley Road Maintenance	Howard, Bill Virilia Road Virilia Rd District 4
29827	12/18/19 04/30/20	Request Schedule Closed	Durations 134.0 S-to-C 101.0 O-to-C	Culvert Repair Medium Priority Need culvert replaced	Brown, Shirley Road Maintenance	Williams, Charlie 374 Potluck Rd Potluck Rd District 5
29835	12/19/19 04/20/20	Request Schedule Closed	Durations 123.0 S-to-C 100.0 O-to-C	Culvert Repair Medium Priority Needs a longer culvert, driveway too narrow	Brown, Shirley Road Maintenance	Smith, Deloris Rocky Hill Road Rocky Hill Rd District 5
29872	01/03/20 04/03/20	Request Schedule Closed	Durations 91.0 S-to-C 85.0 O-to-C	Culvert Repair Medium Priority Need culvert repaired	Brown, Shirley Road Maintenance	Unknown Lake Stephens Rd Lake Stephens Rd District 5
29889	01/03/20 04/24/20	Request Schedule Closed	Durations 112.0 S-to-C 85.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Harris, Phillip Virgin Mary Rd Virgin Mary Rd District 5
29890	01/03/20 04/06/20	Request Schedule Closed	Durations 94.0 S-to-C 85.0 O-to-C	Culvert Repair Medium Priority Need culvert replaced	Brown, Shirley Road Maintenance	Johnson, Dorothy 805 potluck Rd Potluck Rd District 5

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29930	01/09/20 04/24/20	Request Schedule Closed	Durations 106.0 S-to-C 79.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Travis, Donald 2218 Loring Rd	Loring Rd District 5
Need culvert installed Travis Donald real estate sign there is flags from Hwy 51 put it at the first sign.							
29931	01/09/20 04/08/20	Request Schedule Closed	Durations 90.0 S-to-C 79.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Swain, Keith Lake Mannsdale Dr	Lake Mannsdale Dr District 3
At the intersection of Lake Mannsdale Dr, and Dogwood Dr the culvert has rusted all the way out							
29942	01/13/20 04/30/20	Request Schedule Closed	Durations 108.0 S-to-C 75.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Smith, Antwain Virgin Mary Rd	Virgin Mary Rd District 5
Culvert has collapsed							
29943	01/13/20 04/20/20	Request Schedule Closed	Durations 98.0 S-to-C 75.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Lockett, Francis Summerlin Rd	Summerlin Rd District 5
Culvert under the road, still causing flooding							
29944	01/13/20 04/13/20	Request Schedule Closed	Durations 91.0 S-to-C 75.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	McElroy, Pamela McElroy Smith Rd	McElroy Smith Rd District 4
Need culvert installed							
29953	01/14/20 04/20/20	Request Schedule Closed	Durations 97.0 S-to-C 74.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	DeLoach, Trey Calhoun Pkwy	Calhoun Pkwy District 4
Need culvert installed							
30017	01/28/20 04/01/20	Request Schedule Closed	Durations 64.0 S-to-C 60.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Lindsey, Maxine Loring Rd	Loring Rd District 5
Needs gravel on culvert							

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30020	01/28/20 04/23/20	Request Schedule Closed	Durations 86.0 S-to-C 60.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Williams, Scottie Magnolia St	Magnolia St District 3
Culvert is stopped up, and old metal culvert that is in bad condition causing his property alone with the neighbors to flood							
30021	01/28/20 04/13/20	Request Schedule Closed	Durations 76.0 S-to-C 60.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Blaine, Ben Ratliff Ferry Road	Ratliff Ferry Rd District 5
Needs extension on culvert.							
30055	02/04/20 04/03/20	Request Schedule Closed	Durations 59.0 S-to-C 53.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Hart, Marvin 376 Smith Carr Rd	Smith Carr Rd District 4
Old culvert is worn out not functioning properly need new one							
30058	02/04/20 04/20/20	Request Schedule Closed	Durations 76.0 S-to-C 53.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Pardes, Tywanda Ross Dr	Ross Dr District 5
Driveway washing out							
30061	02/04/20 04/22/20	Request Schedule Closed	Durations 78.0 S-to-C 53.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Small, Delores 586 Way Rd	Way Rd District 5
Culvert needs replacing from old broken concrete pipe							
30072	02/06/20 04/07/20	Request Schedule Closed	Durations 61.0 S-to-C 51.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Wofford Barnes Rd	Barnes Rd District 1
Culvert has washed out							
30074	02/06/20 04/21/20	Request Schedule Closed	Durations 75.0 S-to-C 51.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Browlee, Scott Spring Rd	Spring Rd District 3
Culverts are washed out at both addresses							

Madison County Road Department

Reporting Dates 04/01/20 through 04/30/20

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
30112	02/10/20 04/20/20	Request Schedule Closed	Durations 70.0 S-to-C 47.0 O-to-C	Ditching Medium Priority Need ditches none there: culvert no ditches	Brown, Shirley Road Maintenance Funchess, Sarah 625 South Deerfield Dr	South Deerfield Dr District 1
30113	02/13/20 04/29/20	Request Schedule Closed	Durations 76.0 S-to-C 44.0 O-to-C	Culvert Repair Low Priority Existing culvert is too small to hold all the water flow making the entire driveway washout	Brown, Shirley Road Maintenance Salvador 917 John Day Rd	John Day Rd District 5
30114	02/13/20 04/29/20	Request Schedule Closed	Durations 76.0 S-to-C 44.0 O-to-C	Culvert Repair Medium Priority Existing culvert is beginning to wash out and the ditches need cleaning because they hold water all the time rain or not	Brown, Shirley Road Maintenance Burden, Carolyn 578 Shrock Rd	Shrock Rd District 5
30115	02/14/20 04/22/20	Request Schedule Closed	Durations 68.0 S-to-C 43.0 O-to-C	Culvert Repair Medium Priority Replacing an existing culvert	Brown, Shirley Road Maintenance Franklin, Brad 1154 Cox Ferry Rd	Cox Ferry Rd District 4
30125	02/18/20 04/30/20	Request Schedule Closed	Durations 72.0 S-to-C 39.0 O-to-C	Culvert Repair Medium Priority Culvert is washing away	Brown, Shirley Road Maintenance Branson, Richard Cobville Dr	Cobville Dr District 5
30126	02/18/20 04/02/20	Request Schedule Closed	Durations 44.0 S-to-C 39.0 O-to-C	Culvert Repair Medium Priority 4 Culverts washed out	Brown, Shirley Road Maintenance Jackson, Diane Way Rd	Way Rd District 5
30149	02/19/20 04/23/20	Request Schedule Closed	Durations 64.0 S-to-C 38.0 O-to-C	Culvert Repair Medium Priority Culvert has washed out	Brown, Shirley Road Maintenance Walker, Bobby Virgin Mary Rd	Virgin Mary Rd District 5

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Reporting Dates 04/01/20 through 04/30/20

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
30165	02/21/20 04/08/20	Request Schedule Closed	Durations 47.0 S-to-C 36.0 O-to-C	Culvert Repair Medium Priority Brown, Shirley Road Maintenance	Arrington, Thomas Permenter Rd	Permenter Rd District 5
Water not flowing through						
30169	02/24/20 04/09/20	Request Schedule Closed	Durations 45.0 S-to-C 33.0 O-to-C	Culvert Clean Out Medium Priority Brown, Shirley Road Maintenance	Williams, Denise 154B Banks Rd	Banks Rd District 5
Culvert needs cleaning out so water can flow thru						
30176	02/25/20 04/15/20	Request Schedule Closed	Durations 50.0 S-to-C 32.0 O-to-C	Gravel Medium Priority Brown, Shirley Road Maintenance	McInyre, John Yandell Rd	Heindl Rd District 4
Needs gravel at end of driveway. Wants someone to call before you come because she wants to meet you.						
30183	02/26/20 04/23/20	Request Schedule Closed	Durations 57.0 S-to-C 31.0 O-to-C	Gravel Medium Priority Brown, Shirley Road Maintenance	Young, Shirley Third St	Third St District 5
Pipe close to this address, going across the road is washing out						
30200	02/28/20 04/23/20	Request Schedule Closed	Durations 55.0 S-to-C 29.0 O-to-C	Culvert Repair Medium Priority Brown, Shirley Road Maintenance	Whittington, Steve 240 Purvis Rd	Purvis Rd District 4
This is down from main driveway stake with yellow rope						
30206	02/28/20 04/02/20	Request Schedule Closed	Durations 34.0 S-to-C 29.0 O-to-C	Culvert Installation Medium Priority Brown, Shirley Road Maintenance	Vaughn, Gloria Summerlin Rd	Summerlin Rd District 5
Culvert need installed on new property. Need 30 ft culvert. Is staked off						
30226	03/02/20 04/16/20	Request Schedule Closed	Durations 45.0 S-to-C 26.0 O-to-C	Gravel Medium Priority Brown, Shirley Road Maintenance	Perkins, Lucious Powell Rd	Powell Rd District 3
Need gravel in front of this address, where the garbage truck turns around						

Madison County Road Department

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30228	03/02/20 04/23/20	Request Schedule Closed	Durations 52.0 S-to-C 26.0 O-to-C	Culvert Repair Medium Priority Needs gravel on culvert, and the culvert is sinking in	Brown, Shirley Road Maintenance Hughes, Cleo Riley Williams Rd	Riley Williams Rd District 5
30247	03/03/20 04/23/20	Request Schedule Closed	Durations 51.0 S-to-C 25.0 O-to-C	Culvert Repair Medium Priority Culvert washed out, scraping the bottom of vehicle	Brown, Shirley Road Maintenance Billingslea, Betty Loring Rd	Loring Rd District 5
30304	03/09/20 04/23/20	Request Schedule Closed	Durations 45.0 S-to-C 19.0 O-to-C	Ditching Medium Priority Requesting to have the ditch and culvert in front of house cleaned out because of flooding the front of house	Brown, Shirley Road Maintenance Lewis, Amanda 115 Bo Murphy Rd	Bo Murphy Rd District 4
30337	03/09/20 04/23/20	Request Schedule Closed	Durations 45.0 S-to-C 19.0 O-to-C	Culvert Repair Medium Priority Need culvert repaired	Brown, Shirley Road Maintenance Hontzias, Ellen 1004 Patrick Rd	Patrick Rd District 3
30345	03/09/20 04/15/20	Request Schedule Closed	Durations 37.0 S-to-C 19.0 O-to-C	Culvert Repair Medium Priority Metal culvert is rusted and washed out	Brown, Shirley Road Maintenance Bonner, Linda Pine Grove Rd	Pine Grove Rd District 5
30362	03/10/20 04/10/20	Request Schedule Closed	Durations 31.0 S-to-C 18.0 O-to-C	Culvert Clean Out Medium Priority Culvert need cleaning out	Brown, Shirley Road Maintenance Holmes, Tim Davis Crossing Rd	Davis Crossing Rd District 5
30381	03/10/20 04/22/20	Request Schedule Closed	Durations 43.0 S-to-C 18.0 O-to-C	Gravel Medium Priority Need gravel on culvert going across the road	Brown, Shirley Road Maintenance McNeill, Kelvin Blackberry Creek Rd	Blackberry Creek Rd

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Reporting Dates 04/01/20 through 04/30/20

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Open Requests

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30386	03/10/20 04/22/20	Request Schedule Closed	Durations 43.0 S-to-C 18.0 O-to-C	Culvert Repair Medium Priority Culvert is washing out	Brown, Shirley Road Maintenance Wolvergon, Mitch Cauthen Rd	Cauthen Rd District 5
30423	03/12/20 04/14/20	Request Schedule Closed	Durations 33.0 S-to-C 16.0 O-to-C	Culvert Repair Medium Priority Requesting for bigger or longer culvert to prevent flooding	Brown, Shirley Road Maintenance Brown, Avin McHarris Rd	Mcharris Rd District 3
30437	03/13/20 04/16/20	Request Schedule Closed	Durations 34.0 S-to-C 15.0 O-to-C	Culvert Repair Medium Priority Need ditching	Brown, Shirley Road Maintenance unknown 716 King Ranch Rd	King Ranch Rd District 4
30448	03/16/20 04/15/20	Request Schedule Closed	Durations 30.0 S-to-C 12.0 O-to-C	Culvert Repair Medium Priority Culvert has washed out	Brown, Shirley Road Maintenance Dixon, Kimberly Way Rd	Way Rd District 5
30507	03/19/20 04/29/20	Request Schedule Closed	Durations 41.0 S-to-C 9.0 O-to-C	Gravel Medium Priority Need gravel on culvert	Brown, Shirley Road Maintenance Whitehead, Leon 633 Rankin Rd	Rankin Rd District 5
30517	03/19/20 04/23/20	Request Schedule Closed	Durations 35.0 S-to-C 9.0 O-to-C	Culvert Installation Medium Priority Need culvert installed at this address	Brown, Shirley Road Maintenance Lockett, Tim Davis Crossing Rd	Davis Crossing Rd District 5
30595	03/27/20 04/28/20	Request Schedule Closed	Durations 32.0 S-to-C 1.0 O-to-C	Pot Holes Medium Priority Bad pot holes	Brown, Shirley Road Maintenance Lee Channinh Cir	Channing Cir District 4

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Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District
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Open Requests:	119	205.6 S-to-C Average Duration			
		185.0 O-to-C Average Duration			

Total Requests:	119	205.6 S-to-C Average Duration			
		185.0 O-to-C Average Duration			
